



Our capabilities

**Delivering outcomes that put  
Australia's interests first**

# Australia's trusted sovereign partner for advisory and delivery on projects of national importance



Downer Professional Services is part of the Downer Group. With over 31,000 employees across 700+ sites in Australia and New Zealand, Downer brings sovereignty, stability and certainty.

**Our Downer Professional Services Team is Australia's trusted sovereign partner, delivering critical Advisory, Technical, and Mission Engineering services for projects of national significance. We bring expert skills, in-depth knowledge, and comprehensive capability management to support our clients in achieving their strategic objectives.**



# We are thinkers, builders, sustainers



## Downer Group

Over 150 years of history designing, building and sustaining critical Australian infrastructure.

### Home

Before you leave home you have interacted with Downer several times via services such as Electricity, Water, Gas and Communications.



### Travel

Downer manages and maintains rail and transit systems, roads, buses and other critical transport networks.



## Downer Defence

Australia's largest sovereign Prime with over 80 years of experience maintaining, managing and upgrading Defence Infrastructure.

### Facilities

Downer Defence manages and maintains Bases across Army, Navy and Air.



### Infrastructure

We create and upgrade new Defence infrastructure across Australia.



## Downer Professional Services

Through steadfast partnerships we deliver complex projects that safeguard Australia's future for Government and Defence.

### Advisory and Technical

Cyber Security, Program Delivery, Strategy and Engineering & Asset Management.



### Mission Engineering

Transforming how Defence conceptualises, designs, and delivers capabilities to improve capability definition, solution design, and systems performance.



### Capability Acquisition and Sustainment

We are one of the 4 Major Service Providers delivering professional expertise in partnership with Australian SMEs.



## What does that mean for you



### Broad based knowledge and expertise

In addition to our own experts we can leverage extensive Program Management, Engineering and Asset Management expertise across the Downer Group.



### Proven history and track record

Downer Professional Services and the Downer Group have over 150 years' experience delivering mission critical infrastructure across Australia.



### De-risks outcomes and ensures success

As an ASX listed company with over 31,000 employees, \$12B in annual revenues and operations Australia wide we build relationships and deliver on our promise.

## Harness Over 150 Years of Australian, Sovereign Expertise



When you work with Downer Professional Services you harness over 150 years of mission critical project management expertise from one of Australia's largest sovereign companies.

Our robust governance and quality systems ensure excellence in delivery in every project that we undertake.

**Growing Sovereign expertise through partnerships with over 300 Australian SMEs**

**What we do**

**Through steadfast partnerships we deliver complex projects that safeguard Australia's future**



**Advisory services**

Providing advisory and consultancy services across specialist program management, ICT, security, systems engineering, asset management engineering, strategic planning and assurance services.



**Technical services**

Working with Government, Defence and Industry clients in ICT and CIO organisations to support and manage the full range of ICT systems including designing, building, and operating complex systems from conception through to disposal.



**Major services provider**

Team Downer provides CASG with 'above the line' contracting services; delivering project management, workforce planning, and professional expertise in partnership with over 200 Australian SMEs to contribute to the nation's sovereign Defence industry capability.



**Mission Engineering**

Transforming how Defence conceptualises, designs, and delivers capabilities to improve capability definition, solution design, and systems performance.

**Hundreds of successfully delivered projects, Downer Professional Services continues to build on the Downer reputation for quality and dependability, servicing clients across Government, Defence and Infrastructure.**



**AIR FORCE**



# Complex problems, solved with you, delivering for the user



## Strategy

We create pathways for progress by clarifying our clients' future states, refining their strategic goals and developing plans for them to execute.

- Strategy and Planning
- Public Policy
- Cost Modelling and Assurance
- Contracting and Procurement
- Strategic Communications
- Business Analysis and Improvement
- Organisation and Workforce Design
- Intelligence Assessment and Support



## Program Delivery

We support our customers to deliver their outcomes within trusted and industry preferred governance frameworks.

- Project and Program Management
- Governance and Compliance
- Risk Management
- Organisational Change Management



## Data & Digital

We help you realise and enable your digital agendas with expertise covering digital/enterprise architecture, service design, human centred design, data science, architecture, and analysis.

- Digital Business Advisory
- Automation and Optimisation
- Business Intelligence
- AI, Machine Learning and Data Analytics
- Application Development
- Human Centred Design
- Product advisory, development and management



## Cyber Security

We provide cyber security services to the Government, Defence and Critical Infrastructure sectors supporting our clients in planning, developing, implementing, and sustaining resilient cyber security capabilities.

- Cyber Security Strategy, Policy and Programs
- Cyber Security Architecture and Engineering
- Cyber Security Operations
- Cyber Security Defensive Capabilities
- Governance, Risk and Compliance
- Civic, Industrial and Mission Control Systems



## Engineering & Asset Management

With capabilities across every aspect of Systems Engineering we manage and assure your technical assets, services, systems and capabilities throughout their lifecycles.

- Capability Development
- Requirements Engineering
- Technical Services
- Engineering Management
- Test and Evaluation
- Logistics Engineering
- IT Service Management



## Mission Engineering

Transforming how Defence conceptualises, designs, and delivers capabilities to improve capability definition, solution design, and systems performance.

- Mission Definition & Characterisation
- Mission Architecture Development
- Mission Engineering Analysis
- Digital Engineering
- Mission & Digital Engineering Training

# We are proud to adopt and apply the values and behaviours that underpin The Downer Difference across our workforce.

### People are at the centre of everything we do

- Empowering diversity: We celebrate individuality and foster a positive, adaptable culture where everyone can thrive.
- Investing in growth: We support personal and professional development to build a motivated and valued team.
- Creating Psychosocial Safety: We show compassion and respect, promoting equity and inclusion for all.
- Prioritising wellbeing: We ensure a healthy work-life balance and prioritise each other's mental and physical health.
- Recognising achievements: We celebrate unique abilities and successes, nurturing a supportive environment.
- Creating an engaging workplace: We cultivate an enthusiastic atmosphere where people enjoy coming to work and feel energised.

### We have the courage to try new things

- Challenging the status quo: We understand that small improvement can have the same impact as major innovation.
- Embracing change: We adapt to evolving landscapes, eagerly embracing new ideas and technologies.
- Encouraging experimentation: We encourage our teams' to grow professionally and personally.
- Championing curiosity: We boldly pursue new ideas and approaches, fostering a culture of diversity, audacity and creativity.
- Embracing boldness: We fearlessly explore new avenues, displaying courage in our quest for innovation.
- Learning from failure: We fearlessly experiment, understanding that failure is a valuable lesson for innovation and growth.
- Leveraging collective capability: We harness Downer's resources to drive innovation for our customers, organisation, and team.

### We stand up for what is right

- Acting with integrity: We prioritise honesty to build trust and respect within our team and beyond.
- Leading by example: We deliver on our commitments and demonstrate integrity in all our actions.
- Communicating transparently: We promote honesty and candour, fostering open dialogue and trust.
- Holding ourselves accountable: We take responsibility for our performance and behaviours, ensuring integrity in all outcomes.
- Offering credible advice: We provide, genuine, honest and considered guidance, earning trust.
- Embracing difficult conversations: We stand by our beliefs and values always, even when it's challenging
- Addressing complexity: We support our people to navigate complex environments and make tough decisions, when needed.

### We strive for excellence in all that we do

- Delivering excellence: We strive to achieve high-quality outcomes for people, teams, and organisations
- Ensuring reliability: We guarantee the dependability of our work, ensuring consistency in every endeavour.
- Communicating openly: We listen to others and maintain transparent, respectful communication with everyone.
- Building lasting relationships: We cultivate enduring partnerships built on trust by consistently delivering high quality outcomes.
- Understanding people's needs: We actively listen and address customer needs, focusing on solving their challenges.
- Committing to improvement: We learn from both successes and failures, continuously enhancing our delivery and service.



### Did you know:

- Downer spent over \$65 million with Indigenous suppliers in FY24. In FY24, Downer spent over \$161 million with Defence Industry SMEs, \$65 million with Indigenous suppliers and \$13 million with social enterprises, while expanding our support for ADF veterans, partners and spouses.
- Downer Defence has over 200 Australian SMEs in its supply chain.
- Downer Group has decarbonised over 19,972,000 tonnes of CO2 through renewable energy solutions.

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**Downer**  | Professional  
Services

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